



Unified Communications

PhoneSoft® for Lotus Notes & Domino

Unified Messaging Voice Mail

PhoneSoft® Unified MailCall® is a voice mail and unified messaging system delivering all your voice messages directly to your Lotus Notes inbox. Access and manage voice, fax and e-mail messages using a desktop PC, laptop, handheld device, telephone or the Internet. With voice mail in your Notes inbox you will see who has left a voice message. This makes prioritization of message playback easier. Forward

voice messages via e-mail with your voice or text annotations. PhoneSoft unified messaging also incorporates advanced automated attendant features that quickly and efficiently direct incoming calls.

VoiceMemo™

Tired of always typing text replies to incoming e-mails? With VoiceMemo™ now you can reply to an incoming e-mail with a voice

message. Just select the message, click the PhoneSoft button and your phone will ring. Record your message over the phone and the WAV file will appear in Notes ready to be sent. Anyone with a multimedia PC or PhoneSoft unified messaging system can listen to your voice message.

MobileAccess™ to E-mail, Calendar & Address Books

When you are out of the office you can listen to your incoming e-mail messages using any telephone. E-mail is instantly converted *on-the-fly* to synthesized speech. Reply to an e-mail with a voice message. Forward, save, delete or even fax your incoming e-mail. You also have phone access to your Calendar and Address Books. PhoneSoft reads back calendar entries, phone numbers, address and any other information. MobileAccess™ works with any existing traditional voice mail system.

Domino Telephony Applications

PhoneSoft provides much more than unified messaging capabilities. Whether it's developing a simple autoattendant script, capturing voice messages in a special NSF or building an interactive voice response (IVR) application, PhoneSoft enables rapid and low cost custom development, e.g. mobile users can now have telephone access to their CRM application. PhoneSoft is also delivered with sample modules which are open

for development.

Reliable, scalable, proven

PhoneSoft unified messaging software runs on a networked PC with Windows XP, 2000 or 2003 and any Notes client or Domino server. The PhoneSoft PC uses analog or digital voice boards or IP to connect to the telephone system (e.g. Alcatel, Avaya, Cisco, Ericsson, Mitel, NEC, Nortel, Panasonic, Rolm, Siemens, etc.). Voice messages are stored in each user's inbox as WAV files at 1kb/second compression. PhoneSoft scales to support any number of servers or users.

PHONESOFT PRODUCT OVERVIEW

Unified MailCall® for Notes is a full featured voice mail and unified messaging system for Lotus Notes. Callers can be welcomed by a powerful auto-attendant. Includes **MobileAccess™ for Notes** to access Notes e-mail, calendar & address books, CRM, etc. Voice mail stored in the Notes inbox is accessible by phone, desktop PC, laptop and the Internet.

VoiceMemo™ for Notes lets a user reply to an e-mail with a voice message recorded on the telephone.

MobileAccess™ for Notes is a stand-alone module for organizations that wish to retain their existing voice mail system but want some unified messaging capabilities. Includes powerful multi-lingual Notes e-mail reader, access to calendar & address books, CRM systems or any NSF.

VoiceAlert™ for Notes lets a user record a voice message in a Notes database which can be accessed by anyone with a telephone.

Telephony SDK for Notes for building simple or complex computer telephony applications, e.g. helpdesk, screen pop, faxback, fill out forms by phone, telephone update of NSF. Develop your own applications or we can do it for you.

PhoneSoftFAX for Notes is a powerful network fax server built on Notes. Send and receive faxes from the desktop or laptop. Notes-based administration.



**“There really is no magic about it,
today we need voice, fax and e-mail in one place.
That place is the Lotus Notes inbox.”**

**Stuart Mc.Rae - Senior Product Manager
IBM Lotus Wireless Solutions**



PhoneSoft® Unified MailCall® Features

for BUSINESS PROFESSIONALS

features that provide solutions • solutions that make sense

- ❑ Full-featured voice mail and unified messaging working with any traditional or VoIP telephone system
- ❑ Voice, fax and e-mail messages in your Notes inbox - simple and convenient
- ❑ Access and manage all your messages using a desktop PC, laptop, telephone or the Internet
- ❑ Reply to an incoming e-mail with a voice message - that's quicker than typing text
- ❑ Click to instantly ring the phone of a colleague who has sent an e-mail
- ❑ Travel without a laptop - listen to your e-mail over the phone and reply with a voice message
- ❑ Access Notes Calendar, Address Books, CRM package or any NSF - listen to the information you require, even change field status by telephone
- ❑ Speech recognition and multi-lingual text-to-speech
- ❑ Flexible automated attendant, call pursuit and paging features make you more accessible

for SYSTEM ADMINISTRATORS

saves time • lowers total cost of ownership

- ❑ Built on Notes - easy installation and administration using the Notes Address Book/Domino Directory
- ❑ Full Notes security and privacy
- ❑ Voice file compression as low as 1KB/second
- ❑ Continues to take voice messages in the event of a Domino server or network failure
- ❑ Supports a wide array of network fax servers and pager gateways

Minimum PhoneSoft PC requirements

- ❑ Pentium 4 - 1 GB RAM - 1 GB free hard disk space
- ❑ Windows XP, 2000 or 2003
- ❑ Notes Client or Domino Server 6.x, or 7.x
- ❑ IP or Dialogic digital or analog telephone board

Contact information

sales@phonesoft.com www.phonesoft.com

North and South America

Tel 617-795-7241 Fax 617-795-7243

Europe, Africa & Middle East

Tel +377-97972323 Fax +377-97972325

U.K.

Tel 07949-000303 Fax 07949-000404

Far East

Tel +65-9336-5201 Fax +65-6258-9631

Free Evaluation Software

To download free evaluation software visit
www.phonesoft.com

PhoneSoft is a world leader in unified messaging, computer telephony and voice messaging solutions for Lotus Notes and Domino, powering the communications infrastructure of businesses worldwide. The PhoneSoft award winning products are sold through a global network of telecommunications manufacturers, dealers and computer resellers.

Lotus software



RESELLER